Zain Sheraz

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**ATTN: HR and Recruitment Team**

To Whom It May Concern:

Hello World! I’m Zain. I’m an American/Canadian/Pakistani M.B.A. graduate, born in New York, raised in Toronto. My areas of passion are software engineering and/or data science/machine learning. Below you’ll see a brief overview of my qualifications, where I’ll also go over a few of my personal and professional credentials. I invite you to ask any/all questions that come to mind so that we are as transparent as possible! Without further ado, let’s dive in:

**PROFESSIONAL EXPERIENCE:**

I’m currently a Manager of Business Services for a medical insurance enrollment company here in New York. My main duties include managing a team of 20 internal and external staff members, ensuring deadlines are met, projects completed, and most importantly, using our in-house business intelligence software to provide KPIs to both clients and leadership. Terminology is constantly being translated for client-facing communications, as well as articulated to engineering to ensure all parties are aware of the health of a particular client.

The other aspect of my role consists of creating dashboards and data visualizations using CARE/Exago/JasperSoft. My daily duty includes creating these dashboards and reports, focusing on KPIs, and articulating this information to our clients as well as internal leadership. Being able to translate these terms and communicate this information allows me to get facetime with key executives, and considering that I love presenting information, this is another aspect of data analysis and articulation that I enjoy. Excel is also a major resource when articulating and manipulating this information (VLOOKUP, Pivots, functions, VBA, etc.).

Lastly, I currently run my own gaming private server (Maplestory). The main languages that I use are C++ (via Visual Studio) and Java (via Notepad++, but compiled with NetBeans). Although I am not a fluent coder in either of these languages, I have spent hours debugging and learning the code, resolving issues that my users have reached out about. This is where my passion for wanting to learn code, and pursue a career in programming comes from – my passion for problem solving and objective-oriented code.

**PERSONAL EXPERIENCE:**

I’ve always been a gamer, owned several consoles ranging from Super Nintendo to PlayStations 1-3, and more. Gaming has played a huge role in my development, especially as a child, and I’m actually very grateful for it. It’s provided me with a plethora of different experiences, emotions, and mental development. Not only that, but I’ve made lasting friendships through the games I’ve played, and I wouldn’t trade that for the world. The reason I’m telling you this is because there is a deep-rooted passion for technology as a result of this upbringing.

I also used to run my own gaming private server, which heavily involved the use of C++ and Java, compiled with the NetBeans IDE. I would spend hours just debugging and testing, and time would fly by. It was an amazing rush, and it’s definitely something I believe should be monetized in some way!

Additionally, I am 100% willing to relocate, am a dual citizen of the USA and Canada, can conversationally speak Urdu, Hindi, Punjabi, currently learning Korean, and am just as comfortable working in a team environment and managing people, as I am working independently. My hobbies include automobile repair and bodybuilding, along with the occasional gaming tournament.

**BOTTOM-LINE:**

I’m young and hungry and want to root myself in an industry that I know will continue to keep me happy, simply because of my passion for learning code/debugging. I may not have the perfect credentials, but I’ve learned from my experiences that adaptability and willingness to learn are HUGE. I’ll be bringing passion and intense work ethic with me on this potential journey, as well as the skills/work experience I currently have, and hope this letter gives you a glimpse into who I am, and what I want to offer to the company. Willing to pull up my sleeves and learn!

Your time and consideration are greatly appreciated, and if you need any additional information from me, or if I made anything unclear, please let me know!

Best Regards,

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